



AYLESBURY TENNIS AND SQUASH CLUB

CODE OF PRACTICE AND CONDUCT FOR ALL MEMBERS, COACHES, CHILDREN, VISITORS, ADMINISTRATORS, VOLUNTEERS AND STAFF

AYLESBURY TENNIS AND SQUASH CLUB is fully committed to safeguarding and promoting the well-being of all its members and visitors.

AYLESBURY TENNIS AND SQUASH CLUB believes that it is important that members, coaches, visitors, administrators, and parents/guardians should always show respect and understanding for the safety and welfare of others.

Therefore, members are encouraged to be open at all times, and to share any concerns or complaints that they may have with a member of the Club management committee, or the Club Welfare/ Safeguarding Officer.

As a member of AYLESBURY TENNIS AND SQUASH CLUB, or as a visitor you are expected to abide by the following code of practice:

ALL MEMBERS AND VISITORS

- Members and visitors must act in accordance with the Club Rules and Bylaws as displayed in the clubhouse and on the club's website www.aylesburytennisandsquash.com
- Members and visitors must play within the rules and respect officials and their decisions. Players must not use inappropriate language and racket and ball abuse will not be tolerated.
- Members and visitors must respect the rights, dignity and worth of all participants regardless of age, gender, ability, race, cultural background, religious beliefs or sexual identity.
- Members should keep to agreed timings for training, matches and competitions, or inform their opponent, coach or team captain if they are going to be late.

- Members and visitors must wear suitable kit for training and match sessions. It is recommended that squash players wear goggles on court for their own safety (compulsory for under 19's). Only clean non-marking trainers should be worn on the squash courts, and on the artificial grass tennis courts.
- Members must pay any fees for training or events promptly.

JUNIORS

- STAY SAFE- Keep yourself safe at the club, listen to your coach or volunteer, behave responsibly and speak out when something is not right.
- ARRIVE PREPARED-Always bring the correct kit for your sport. Under 19 squash players must always wear goggles when on the squash court and wear clean non-marking trainers on squash courts and on the artificial grass tennis courts. Always bring plenty of water for breaks and in the summer do not forget a hat and sunscreen for tennis.
- NO SMOKING OR ALCOHOL -Junior members are not allowed to smoke, consume alcohol or drugs of any kind on the premises or whilst representing their team at competitions.
- STAY VISIBLE- When at the club, stay where we can see you and do not wander off.
- NO BULLYING – Report any incidents of bullying to a coach or club welfare/ safeguarding officer.
- BEHAVIOUR- Players must not use inappropriate language and racket and ball abuse will not be tolerated.
- CELEBRATE DIFFERENCES- Respect and celebrate differences in our club and do not discriminate against anyone on the grounds of gender, race, sexual orientation or ability.
- HAVE FUN- Help to make our club a safe and friendly place to be. Play your sport by the rules and have fun. Respect all our coaches, volunteers and club.

PARENTS

- Children under 11 should always have parental supervision when not taking part in a structured coaching session.
- Ensure your child has the appropriate kit for the lesson. Squash players under 19 must always wear goggles on court and bring a pair of clean non-marking trainers. Please make sure they are dressed appropriately for play and appropriate for the

weather, e.g. tennis players need sunscreen and a hat in summer, as well as enough food and drink.

- Please ensure your child arrives in time for their lesson and is picked up promptly. Let the coach know if you are running late or if your child is going home with someone else.
- Keep all contact information and medical records updated.
- Maintain a good relationship with coaches and volunteers at the club. Talk to us if you have any concerns- we welcome your feedback.
- Ensure your child understands their code of conduct.
- Use social media responsibly when talking about and sharing what goes on at the club.
- Encourage your child to learn the rules of their sport; tennis and/ or squash and play within them.
- Discourage unfair play and arguing with officials.
- Help your child to recognise good performance, not just results.
- Never force your child to take part in sport. Listen when your child says they do not want to do something.
- Set a good example by recognising fair play and applauding the good performances of all.
- Never punish or belittle a child for losing or making mistakes.
- Publicly accept judgements made by officials.
- Support your child's involvement and help them to enjoy their sport.
- Always use correct and proper language at all times.
- Be patient - steady progression is unusual in children; peaks and plateaus are common.
- Your first question following any match should be: "Did you enjoy it?" not "Did you win?"
- At no stage should you communicate with your child or interfere with the on-court helpers and referees during a match – just enjoy the game and let officials take care of the rules!

COACHES AND VOLUNTEERS

- To implement our safeguarding policies and procedures

- Report any concerns to our Welfare Officers.
- Listen to any concerns that parents or any young people may have.
- Use constructive training methods to develop children's abilities across all coaching programmes.
- Respect your position of trust and maintain appropriate boundaries and relationships with young people.
- Ensure all equipment at the club is fit for purpose.
- Respect children's trust and well-being whilst being honest with them. Lead by example.
- Develop positive relationships with parents; catch up with them regularly about their child's development.
- Always ensure our club is a warm and friendly environment.
- Stop play if an injury occurs and treat with appropriate first aid if needed.
- We expect all our coaches and volunteers to follow the code of conduct as set out above.
- If any coach behaves in any way that contradicts any of the above, the Clubs committee will address accordingly.

CONTACTS

For more information, please contact our safeguarding team at safeguarding@aylesburytennisandsquash.com

Or contact our safeguarding/welfare officer; Julia Foster on 07803 249941

Or our deputy safeguarding/welfare officer; Dean Palmer on 07903 968855

Or contact Buckinghamshire Council's Child Protection and Safeguarding Team during office hours on 01296 383962 (or 0800 999 7677 at other times), or through the following link; [Report a concern about a child | Buckinghamshire Council \(buckscc.gov.uk\)](https://www.buckscc.gov.uk/report-a-concern-about-a-child)

Or call the NSPCC: 0808 800 5000 or use this webpage link; [NSPCC helpline | NSPCC](https://www.nspcc.org.uk)

Or the LTA at <https://safeguardingconcern.lta.org.uk/>

Or England Squash at safeguarding@englandsquash.com

Or the Police on 101 (or 999 in an emergency)